



Real Estate Council of Ontario

Case Summary: Nancy Lee Richards

Forum	Discipline Committee
Decision	In violation of the Code of Ethics Fine of \$8,500.00
Date of Decision	September 21, 2018

Summary

While acting for a buyer, Richards contacted the Listing Brokerage on or about June 17, 2017 to book a property showing. The listing brokerage provided Richards with an appointment and a lock-box code.

Richards forwarded the lock-box code to her buyer client and advised them to visit the property in her absence.

On or about June 24, 2018, Richards facilitated unauthorized access to the property by providing the lock-box code to her buyer client who then attended the property without Richards, contrary to sections 4, 5 and 39 of the [Code of Ethics](#).

Read the complete Discipline Committee decision [here](#).